

REDDITCH BOROUGH COUNCIL

**EXECUTIVE
COMMITTEE**

8th September 2010

**REVIEW OF REDDITCH BOROUGH COUNCIL'S SHELTERED HOUSING
STOCK - CUSTOMER FEEDBACK UPDATE**

| | |
|---------------------------|----------------------|
| Relevant Portfolio Holder | Cllr Brandon Clayton |
| Relevant Head of Service | Liz Tompkin |
| Key Decision | |

1. SUMMARY OF PROPOSALS

This report is brought to you further to the decision of the Executive Committee on 28th July, 2010 which requested that the proposals to be agreed in principle but that the matter be deferred to 8th September 2010 Executive Committee to enable residents' feedback on the specific proposals to be sought.

Officers wrote to the residents at all 1169 units of current Older Persons accommodation and explained the outcome of the Review of Sheltered Housing including which category each property has been allocated to. Meetings have been held to further explain the outcome of the Review and to collect feedback (Appendix 1)

2. RECOMMENDATIONS

The Committee is asked to RECOMMEND that

- 1) Officers findings are now conclusive and the matter should progress to Full Council on 20th September, 2010; and**

RESOLVE that

- 2) Sufficient consultation and opportunity for interested parties to feed back on the outcomes of the Review of Sheltered Housing have taken place; and**
- 3) In order to achieve the desired outcomes included in the Action Plan of the Older Persons Housing and Support Strategy, as approved by Full Council on 18th September 2010 the thoughts of interested parties be noted but proposals as approved by the Executive Committee on 28th July, 2010 remain unchanged.**

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3. BACKGROUND

The Council were requested by the Executive Committee to inform residents of the outcome of the Review of Sheltered Housing, in particular as to whether their accommodation was to remain part of the Older Persons' Housing stock and if so, to which of the approved categories they had been allocated. Further, feedback was to be collated and brought back as a report to the Executive Committee on 8th September 2010 ahead of Full Council on 20th September 2010.

4. KEY ISSUES

Officers accept that resident input into the Review is essential but it is felt that sufficient consultation has already been carried out. It was inevitable that some residents would be aggrieved by some of the outcomes and their thoughts had already been taken into account during the consultation analysis. Nevertheless, the outcomes were carefully considered and inevitable given the objectives and desired outcomes. Further consultation would delay the decision process further and would be unlikely to amend the current proposals. Residents would only be subjected to further uncertainty should any further delays be incurred.

5. FINANCIAL IMPLICATIONS

None further to our report dated 28th July, 2010

6. LEGAL IMPLICATIONS

None further to our report dated 28th July, 2010

7. POLICY IMPLICATIONS

None further to our report dated 28th July, 2010

8. COUNCIL OBJECTIVES

None further to our report dated 28th July, 2010

**9. RISK MANAGEMENT INCLUDING HEALTH & SAFETY
CONSIDERATIONS**

None further to our report dated 28th July, 2010

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10. CUSTOMER IMPLICATIONS

A delay to the decision making process has been incurred.

11. EQUALITIES AND DIVERSITY IMPLICATIONS

None further to our report dated 28th July, 2010

**12. VALUE FOR MONEY IMPLICATIONS, PROCUREMENT AND ASSET
MANAGEMENT**

None further to our report dated 28th July, 2010

13. CLIMATE CHANGE, CARBON IMPLICATIONS AND BIODIVERSITY

None further to our report dated 28th July, 2010

14. HUMAN RESOURCES IMPLICATIONS

The extra meetings and letter distribution has impacted on staff time and resources.

15. GOVERNANCE/PERFORMANCE MANAGEMENT IMPLICATIONS

None further to our report dated 28th July, 2010

**16. COMMUNITY SAFETY IMPLICATIONS INCLUDING SECTION 17 OF
CRIME AND DISORDER ACT 1998**

None further to our report dated 28th July, 2010

17. HEALTH INEQUALITIES IMPLICATIONS

None further to our report dated 28th July, 2010

18. LESSONS LEARNT

None further to our report dated 28th July, 2010

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19. COMMUNITY AND STAKEHOLDER ENGAGEMENT

Tenants, residents, staff and Councillors have been invited to update meetings on the outcomes of the Review of Sheltered Housing. Feedback was encouraged and is detailed in the Appendix.

20. OTHERS CONSULTED ON THE REPORT

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|---|-----|
| Portfolio Holder | YES |
| Chief Executive | NO |
| Executive Director (S151 Officer) | NO |
| Executive Director – Leisure, Cultural, Environmental and Community Services | NO |
| Executive Director – Planning & Regeneration, Regulatory and Housing Services | YES |
| Director of Policy, Performance and Partnerships | NO |
| Head of Service | YES |
| Head of Resources | NO |
| Head of Legal, Equalities & Democratic Services | NO |
| Corporate Procurement Team | NO |

21. WARDS AFFECTED

All wards

22. APPENDICES

- Appendix 1 - Review of Sheltered Housing ~ Feedback from residents
- Appendix 2 – Auxerre House Briefing Note
- Appendix 3 – Chiltern House Briefing Note
- Appendix 4 – Roxboro House Briefing Note

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- Appendix 5 - Review of Sheltered Housing Letter A B C
- Appendix 6 - Feedback Flyer
- Appendix 7 - Feedback Poster
- Appendix 8 - Minutes from Chiltern House Tenants Meeting 4th August 2010

23. BACKGROUND PAPERS

- (i) Review of Redditch Borough Council's Sheltered Housing Stock further to Community Consultation ~ 28th July 2010
- (ii) Notice of Decisions Executive Committee 28th July 2010

AUTHOR OF REPORT

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